



APPOINTMENT CANCELLATION POLICY

Thank you for trusting Peak Heart & Vascular with your cardiovascular care. Our goal is to provide our patients with quality medical care in a timely manner. When you schedule an appointment, we set aside that time specifically for you. We understand that situations arise in which you must cancel or reschedule your appointment. In those circumstances, we will offer that time to another patient in need.

Peak Heart & Vascular has therefore implemented the following appointment cancellation policy:

- In the event you need to reschedule or cancel an appointment, please notify our office at least 24 hours prior to your scheduled appointment time.
- A fee of \$25.00 will be charged if less than 24-hour notice is provided to cancel or reschedule an appointment.
- A fee of \$100.00 will be charged if less than 24-hour notice is provided to cancel or reschedule an imaging test or procedure. (nuclear stress test, venous ablation, diagnostic ultrasound, etc.)
- As a courtesy, you will receive a text message notification to confirm, reschedule or cancel your appointment. You may also contact us directly via phone at 602.698.7325 or email at info@peakheart.com to cancel or reschedule your appointment.
- Late cancellation / no-show fees are the patient's sole responsibility and must be paid in full prior to your next appointment.
- Late cancellation / no-show fees are not billable to your insurance company.

Acknowledgement:

I have read and acknowledge the Peak Heart & Vascular appointment cancellation policy.

Patient Name: _____

Signature: _____

Date: _____